



MEMBER POLICY FOR MITIGATION OF COVID-19

INTRODUCTION

CLIA Member cruise lines' top priority is the health and safety of crew, passengers and the communities that ships visit. The Member Policy for Mitigation of COVID-19 applies to all CLIA ocean-going cruise lines worldwide, outside of the United States, carrying 100 or more persons onboard traveling on itineraries to international waters. Only when governments in a specific region establish a more stringent requirement, or expressly prohibit any requirement(s) of the CLIA Member Policy, the government requirement controls.

The Member Policy for Mitigation of COVID-19 will be regularly evaluated and may change over time as circumstances evolve.

PHASES OF MEMBERS' RETURN TO PASSENGER SERVICE

Cruise lines are to use a phased approach before resumption of full operations.

- **Phase 1:** Initial Restart
- **Phase 2:** Demonstrated Effectiveness of Protocols—Modified Full Resumption
- **Phase 3:** Availability of Effective Treatments, Therapeutics and/or Vaccines—Modified Full Resumption
- **Phase 4:** The New Normal

MEMBER PROTOCOLS

At initial restart, the Policy is at its most stringent and includes the following:

Medical Facilities, Equipment, Staffing and Procedures

A. Medical Facilities

Modify or enhance medical facilities to provide onboard critical care capacity for COVID-19 cases and to separate potentially infectious persons from those with noninfectious diseases.

B. Medical Equipment & Supplies

Supplement the medical equipment specified by the [American College of Emergency Physicians \(ACEP\) Guidelines 2019](#) including diagnostic equipment, face masks and PPE.

C. Medical Staffing

- Augment shipboard medical staffing beyond the requirements of the ACEP Guidelines 2019.
- Identify individuals to be responsible for the health aspects of ship operation. Designate an entity ashore for COVID-19 case management.

D. Procedures

- Employ enhanced communications and procedures to promote illness reporting.
- Implement a program of daily temperature checks and symptom screening for passengers and crew.
- Coordinate with ports, terminals and service providers to facilitate appropriate distancing. Establish relationships with shore-based medical facilities that offer telemedicine.

We will meet or exceed the requirements of the [ACEP Health Care Guidelines for Cruise Ship Medical Facilities](#).

Ship Configuration & Sanitation

- Designate isolation cabins for possible and confirmed cases.
- Manage population density to facilitate physical distancing.
- Implement air management risk mitigation strategies and provide hand washing and/or sanitization equipment.

Measures for Crew

- Conduct 100% testing of all crew members for SARS-CoV-2, reporting of any positive results to the cruise line medical director, or equivalent, for appropriate action: Prior to departure from home; prior to embarking the ship; upon conclusion of a minimum 7-day quarantine onboard or ashore. For quarantine periods of 14 days or longer, a test is required if mandated by a cognizant health authority; and periodically at an appropriate frequency (at least monthly) when operating with passengers.
- Require crew to wear face masks onboard in public spaces, back of house areas and service areas, in terminals, at destinations and during excursions.
- Provide training to crew at initial embarkation and at periodic intervals.
- Limit crew cabin occupancy.

- Provide crew access to mental health resources when required to quarantine or isolate onboard.

Measures for Passengers Through the Full Spectrum of the Cruise Experience

A. Communications from the Time of Booking

- Communicate with prospective passengers prior to booking, before they travel to the ship and upon arrival in ports and at terminals regarding SARS-CoV-2 risks and screening requirements.
- Provide guests with a pre-departure packing list for sanitation and hygiene products.

B. Prior to Embarkation and in Terminals

- Verify that terminals are disinfected prior to, throughout, and following, each embarkation.
- Stagger guest arrivals at embarkation terminals.
- Prior to boarding, require that all prospective passengers complete a health declaration for illness and contact history screening and attest to their willingness to abide by health protocols.
- Require that all embarking persons undergo pre-boarding health screening and have a negative test result. Anyone who has a positive result within 14 days prior to embarkation, and their close contacts, are to be denied boarding.

C. Onboard Ships

- Require wearing of masks by all passengers onboard in interior public spaces and exterior areas where physical distancing cannot be maintained.
- Align physical distancing on board ships consistent with shoreside health authority requirements.

D. At Destinations

- Coordinate port visits only with destinations that have implemented SARS-CoV-2 mitigation protocols.
- Make arrangements with port partners for disembarkation scenarios of COVID-19 cases.
- Promptly report cases of illness to all intended destinations.
- Only permit disembarkations at private islands, remote stops on expeditionary cruises, and/or as part of organized shore excursions at ports of call according to cruise operator's prescribed protocols that meet or

exceed governmental and health authority requirements.

- Stagger guest disembarkation at destinations.
- Require wearing of face masks by passengers in all destinations and during excursions in interior and exterior areas where physical distancing cannot be maintained.

Case Detection & Management

- Carry and use diagnostic test kits and immediately isolate possible or confirmed cases of SARS-CoV-2 or COVID-19 in pre-designated, reserved isolation cabins.
- Require all persons interacting with isolated patients to use appropriate PPE.
- Implement response protocols to quickly identify and quarantine close contacts of possible or confirmed COVID-19 cases.
- Utilize contact tracing capabilities.
- Conduct screening and testing of disembarking passengers who are close contacts of confirmed COVID-19 cases.

Response Mobilization

- Establish a plan to share information in the event of a SARS-CoV-2 infection during or after a cruise.
- Upon disembarkation due to meeting case thresholds and/or cruise cancellation, carry out enhanced disinfection procedures.

Implementation, Audit & Review

- Implementation of this Policy is a condition of CLIA membership.
- Following any cruise on which SARS-CoV-2 or COVID-19 is detected, Members are to conduct a review to identify opportunities for improvements.
- The protocols associated with the COVID-19 Policy are to be incorporated into each ship's Safety Management System and/or subject to third party auditing or an equivalent level of accountability.

Supplemental Procedures Specific to Brands/ Ships

Develop plans as needed to implement this policy and to reflect all necessary details for ship or fleet-specific prevention, surveillance and response protocols applicable in the ports and regions in which they operate. Such plans are to also address contractual services, if any, that provide for applicable medical response measures and procedures for transport and care ashore.