



Module 4

SECURITY

WORKBOOK



Please use this workbook as an additional resource when completing the Cruise Champion elearning module.

Modules



Module 1: Introduction

Module 2: Regulations

Module 3: Safety

Module 4: Security

Module 5: Environmental Protection

Module 6: Health

Module 7: Corporate Social Responsibility

Module 8: Conclusion

OVERVIEW

Data from the FBI supports the fact that Cruise ships are one of the safest holiday options in the world. Due to multiple layers of security, allegations of major crimes on cruise ships are rare.



<https://cruising.org/-/media/research-updates/research/clia-crime-report-2015-2018-6-19-19-final.pdf>

Some of the security in place on CLIA ships are:

(Fill in the blanks)



Sample Prohibited items list:

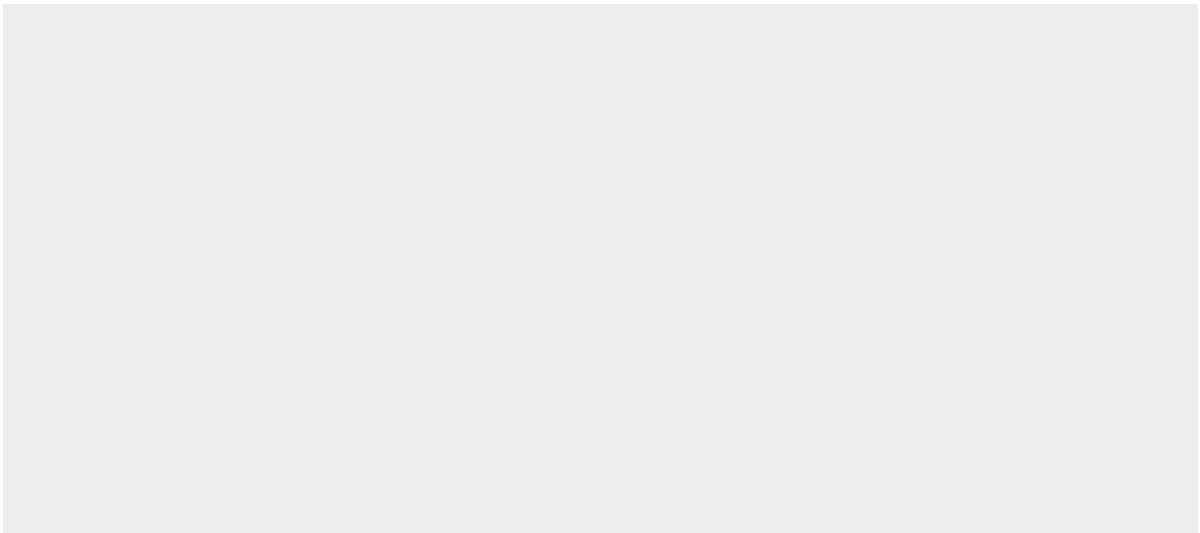
<https://cruising.org/-/media/files/industry/facts/sample-prohibited-items-list.pdf?la=en&hash=C0FEF9BFA4592D7BC9F40EB922B2690EACFF5549>

PASSENGER SCREENING

Modern facial recognition systems during embarkation are becoming more available, but this isn't the only new technology being used by CLIA Cruise Lines.



What other technology are CLIA Cruise Lines using?



DID YOU KNOW?

While some security measures are highly visible - like screening points, luggage x-rays and sniffer dogs - others take place behind the scenes.

For example, in 2016 Carnival Corporation announced a partnership with Interpol to provide advanced security screening across its global operations.

By linking Carnival's global passenger check-in process with Interpol's I-Checkit system, travel document information can be checked against more than 69 million records from 175 countries to identify stolen or lost documents and provide an additional layer of security.

CRIMES AT SEA

CLIA's crime-related resources are available for you to use when your customers have concerns regarding these topics.

What are the responses to advise your clients?

Cruise lines coordinate with national and international security and law enforcement authorities around the globe to help ensure passenger security.

Cruise passengers are protected by a comprehensive system of security.

Cruise lines take passenger safety and security very seriously.

Transparency in Crime Reporting

The cruise industry is deeply committed to transparency in crime reporting.

CLIA Cruise Lines voluntarily report any serious crime allegation on oceangoing voyages worldwide, regardless of the ship's location and flag.



True or

False:

For alleged crimes involving foreign citizens outside of local waters, the victim's home country has the full authority to investigate, as well as local law enforcement and the country where the ship is registered.

Unlike any comparable industry ashore, cruise lines are subject to strict legal requirements for the reporting of crimes on board cruise ships.

Flag States and port nations have enacted reporting requirements or established protocols concerning the reporting of criminal activity.

While these reporting requirements may vary for ships operating on global itineraries across multiple jurisdictions,

CLIA members are expected to comply with applicable reporting requirements of any legal authority.

In addition to applicable reporting requirements, CLIA's members have adopted a policy, applicable world-wide, that serious incidents are to be reported to local law enforcement, depending on the specific circumstances including the location of the ship when an alleged incident occurred.

Additionally, by policy, CLIA's members have agreed that all passengers and crew are to be provided the means and assistance to contact law enforcement authorities.

CLIA's members have further agreed that these serious incidents are also to be reported to the ship's flag state.

What would be considered a serious incident?



SAFE GUARDING CHILDREN

One of the features found on many CLIA Cruise Lines ships is a youth activity centre where children have supervised activities and entertainment.

CLIA Cruise Lines are committed to adopting practices for their youth activities centre that promote a safe environment for children.

This policy has been adopted by CLIA Cruise Lines to help ensure that commitment is fulfilled.

CLIA Cruise Lines with youth activity centres ensure that emergency planning and response procedures unique to the facility are addressed, including notification of responsible parents or guardians and means of reuniting them with their child. These procedures are included in each individual company's emergency operation plan.



CYBER SECURITY

(Cyber security is as important at sea as it is on land, particularly as cruise lines adopt increasingly sophisticated technology that utilise real-time data flowing between ship and shore. Protections against hacking and other cyber-threats have been developed by individual cruise lines to strengthen their security.

The cruise industry is actively engaged in efforts to protect cruise ship computer systems in collaboration with a joint shipping industry group.

This group established the
(Fill in the blank)

Acknowledged by the IMO, these Guidelines have been well received by the industry and offer the most comprehensive guidance for the shipping industry to-



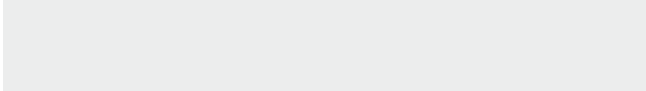


TERROISM & PIRATES

PIRACY

Though extremely rare, the threat of modern piracy has been brought to public attention through media reports and movies.

The security of passengers and crew is always
(Fill in the blank)



Since cruise ships are mobile, cruise lines can adjust itineraries as needed for the safety and security of all onboard.

TERROISM

While there are no recent examples of terrorist attacks on cruise ships, the industry takes such threats extremely seriously.

Cruise lines are in contact with national and international security authorities to share and receive important information.

While CLIA cannot provide specific information on the cruise industry's security practices, cruise lines work closely with national and international security and law enforcement authorities around the globe to help ensure passenger safety.



Remember with the right information, you'll be able to respond to your customers with confidence whenever the need arises.

By understanding how highly regulated the cruise sector is, and the many layers of oversight that help ensure its safe operation, you'll be better able to inform your clients and address any of their concerns.

